St. Vincent Family Services strives to provide a welcoming, safe and caring environment for all clients, families, and partners. In doing so, we have the following expectations of our visitors:

- Parents/caregivers and adult clients will treat all staff members with respect with word, body language, and gestures.
- Parents/caregivers and adult clients will refrain from any form of violence (verbal, sexual, or physical) to any person. This includes sexual, ethnic, or other types of harassment, whether verbal or physical in nature. Violation of this responsibility could result in immediate discharge from services and grounds for legal involvement as appropriate.
- Parents/caregivers and adult clients will be considered non-compliant for repeated and or deliberate violations of SVFS rules and policies.
- Possession of illicit drugs, alcohol, or tobacco on the premise is not allowed.
- Weapons, including but not limited to firearms, are not allowed in our building.
- Attending sessions/appointments “under the influence” may be grounds for restriction of services or termination/discharge.